



## Privacy Policy for SMS Usage

Effective Date: January 01, 2024

### Introduction

Wisestaff, LLC ("we", "us", or "our") is committed to protecting the privacy and security of your personal information. This Privacy Policy explains how we collect, use, and disclose personal information when you use our SMS services.

### Information We Collect

When you opt-in to receive SMS messages from Wisestaff, LLC, we may collect the following types of personal information:

1. **Phone Number:** The phone number you provide to us when opting in to receive SMS messages.
2. **SMS Content:** The content of the SMS messages sent to you and any responses you provide.

### How We Use Your Information

We use the information collected for the following purposes:

1. **Providing SMS Services:** To send you important updates, notifications, and other relevant information related to Wisestaff services.
2. **Improving Our Services:** To analyze the effectiveness of our SMS communications and improve the overall user experience.
3. **Communications:** To respond to your inquiries, provide customer support, and communicate with you about your account.

### Disclosure of Your Information

We may disclose your personal information to third parties in the following circumstances:

1. **Service Providers:** We may share your information with third-party service providers who assist us in delivering SMS messages or providing customer support.
2. **Legal Compliance:** We may disclose your information to comply with applicable laws, regulations, or legal processes.

### Your Choices

You can opt-out of receiving SMS messages from us at any time by following the instructions provided in the SMS message, by replying STOP to the SMS message, or by contacting us using the contact information provided below.

### **Data Security**

We take reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, please be aware that no method of transmission over the internet or electronic storage is 100% secure.

### **Changes to This Privacy Policy**

We reserve the right to update or change this Privacy Policy at any time. Any changes will be effective immediately upon posting the updated Privacy Policy on our website.

### **Contact Us**

If you have any questions or concerns about our Privacy Policy or our practices regarding SMS usage, please contact us at:

Wisestaff, LLC  
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San Antonio, TX 78209  
Email: [hr@wisestaff.com](mailto:hr@wisestaff.com)  
Phone: 877-994-0003